



SALESFORCE PLATFORM ADMINISTRATOR TRAINING

Configure the platform for business users

Salesforce

Platform Administrator

Get certified. Get ahead.
Together.

Develop your understanding. Connect concepts with practice. Plan your next professional step.



Course attendance and certification are separate. Confirm the relevant assessment requirements and package inclusions.





LEARNING WITH THE AGILENOW

About Company • About Course • Key Features



About Company

The AgileNow supports professional development through expert-led certification and skills training in Scrum, Agile, Project Management, ITSM and technical subjects.

About Course

Develop the skills to configure Salesforce for business users. Explore user access, data management, reporting and declarative automation while connecting administration tasks to business requirements. This learning path focuses on managing the platform rather than writing custom application code.

Key Features



Role-focused learning

Relevant certification or technical pathway.



Clear course scope

Review entry requirements and curriculum.



Practical discussion

Connect concepts with workplace scenarios.



Training options

Confirm format, materials and exam inclusion.



YOUR LEARNING JOURNEY

What You Will Get • Course Curriculum • Prerequisites • Who Should Attend

What You Will Get



Explain how user access and record sharing work together.



Choose suitable configuration approaches for business requirements.



Develop a study plan combining practice and official learning resources.

Prerequisites

Basic computer and business-process knowledge is helpful.
Confirm a suitable Salesforce practice environment and the current certification guide.

Course Curriculum



01 Salesforce platform navigation and organisation settings



02 Users, permission sets, profiles and sharing



03 Objects, fields and data relationships



04 Data quality, import and record management



05 Business processes and declarative configuration



06 Flow automation and validation rules



07 Reports, dashboards and business insights



08 Platform governance and current certification preparation

Who Should Attend

Aspiring Salesforce administrators, CRM support professionals, business analysts and professionals who manage business processes or customer data.



QUESTIONS & YOUR NEXT STEP

Frequently Asked Questions • Contact Details



Who is Salesforce Platform Administrator Training suitable for?

Aspiring Salesforce administrators, CRM support professionals, business analysts and professionals who manage business processes or customer data.



What should I know before joining?

Basic computer and business-process knowledge is helpful. Access to a suitable Salesforce practice environment should be confirmed before training. Review the current official certification guide if you plan to take an assessment.



Does course completion award certification?

Course attendance and certification are separate. Check the relevant awarding body or vendor assessment requirements.



Are exam fees and materials included?

Confirm examination inclusion, learning materials and practice environment access in your selected package.



What are the dates and delivery options?

Ask about availability, duration, fees and online, classroom or corporate training options.



Contact Details



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Ask about batches, fees & registration